

Area Agency on Aging

Jim Medley, MSW
President and CEO

Of Western Arkansas, Inc.
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*11/19/12
copy to Council
account & meet!
F.V.L. JH/
MS*

November 14, 2012

Mayor Bill Eaton
203 S. Commerce St.
Russellville, AR 72801

Dear Mayor Eaton,

It has been a privilege to provide private pay transportation at \$1.00 per round trip for residents in your City to medical facilities in our area. We have been able to afford this in the past due to some excess revenue from other fee generated services. Unfortunately, it is no longer affordable for us to continue offering this private pay transportation. In September we transported 4 private pay passengers in Russellville. **This does not affect our Medicaid Transportation Service.**

The good news is that private pay residents living in your City qualifies them to ride on our new Western Transit System (WTS). It is available Monday through Friday, from 8:00 a.m. to 5:00 p.m. They may even know some of our drivers.

This new service is made possible through assistance from the Arkansas Highway and Transportation Department. In case any of your constituents call we are enclosing a brochure to help familiarize you with this new and exciting transportation service.

The new round trip fares will be determined by the distance to and from your constituent's home to their destination. Their specific fair may be found on the enclosed mileage rate fee per boarding.

We hope our current passengers will use the next 30 days to make arrangements to ride on our new WTS transportation service. Our \$1.00 private pay service will stop at 5:00 p.m. on Friday, December 14, 2012.

If any questions from our current passengers come your direction, please refer them to Dina Newman, our Transportation Project Director at 855-642-0060.

Sincerely,



Jim Medley, MSW
President and CEO

*\$6.00 round trip for anyone
in Russellville going to
any destination within Russellville.*

JM/rc

WESTERN TRANSIT SYSTEM

WTS

1-855-642-0060 (Toll Free)

1-479-424-2098

FARES

WITHIN CITY LIMITS: \$3.00 Each Boarding

OUTSIDE OF CITY:

0 TO 11 MILES: \$7.00 Each Boarding

11 to 21 MILES: \$10.00 Each Boarding

21 to 32 MILES: \$14.00 Each Boarding

OVER 32 MILES: \$14.00 PLUS \$.75 PER MILE

OVER 32 MILES EACH BOARDING

Note:

Children under 18 accompanied by a parent - \$1.00 per ride

Scheduled extra stops: \$1.00 extra each

Unscheduled extra stops: \$3.00 extra each

All fares listed are for each boarding.

WTS offers rural public transportation for all ages. Fares apply to all rural transportation riders.

WTS refers public transportation riders within the city of Fort Smith to Fort Smith Transit.

Hours of Operation are Monday through Friday 8:00 a.m. to 5:00 p.m.

WTS serves the following counties: Crawford, Conway, Franklin, Logan, Polk, Scott, Sebastian, Johnson, Yell, Perry, and Pope.

Rides are scheduled on a first come first serve basis.